

## **Terms and Conditions**

Terms and Conditions of Use.

Energy Saving Bills is operated by 365 Store Limited are registered in the UK under company reference 11071478.

The registered office is M108, The Admiral Building, 4 Maple Leaf Industrial Estate Bloxwich Lane, Walsall WS2 8TF

### **Use of our site**

By accessing any part of our site, you agree to accept and to be bound by the terms and conditions detailed within. Access to the site is limited to pages that are explicitly linked from the homepage. Any access or attempted access to pages other than those detailed will be deemed unauthorised access and potential breach of the computer misuse act.

You may be denied access to the site with future access restricted for any reason inclusive of when it is our belief that you have not complied with these conditions or if we have reasonable grounds to suspect that you are misusing the site and its contents.

We have the right to amend the contents, alter and add information which will appear on the site.

### **Accessibility**

We have made reasonable efforts to ensure that the site is accessible from a range of systems and browsers, however we cannot guarantee that you will be able to access the site and all of its contents. If you make changes to the hardware/software, you are using and cannot access we do not accept liability.

### **Accuracy of Information**

We have made every effort to ensure that the information within is up to date and accurate. However, with information in some instances provided through third party sources we cannot guarantee this. We cannot guarantee that the information is suitable for your circumstances or purposes as the site is generic and aimed at a wider audience. Again, we exclude liability to the full extent allowed by law. This does not affect your statutory rights as a consumer.

### **Customer Feedback**

Our aim is to deliver the highest standard of service to our customers and if there is any area in which you are not completely satisfied, we would like to hear from you with relevant feedback from which we will look to improve.

We do everything we can to offer our customers the best services and products available through our network. If there are any issues, we will react accordingly and remediate issues where necessary.

Complaints can be logged:

In Writing: Write to us by post, M108, The Admiral Building, 4 Maple Leaf Industrial Estate Bloxwich Lane, Walsall WS2 8TF

### **Third Party Products and Services**

Where we provide links to external sites, we do not endorse any products or services advertised by them. The use of the links will be at your own risk, and we will accept no responsibility or liability for the content, security, use or performance of these sites. We have not checked or verified the content of any site other than our own. You may not link any other site to our own without obtaining our consent in writing. As with all websites, you should ensure that you have appropriate security and virus software installed for the protection of your system.

We will do our best to ensure that our site and content is free from viruses, bugs or other software or programs that have potential to damage the operation of your computer. Again, we cannot guarantee this and cannot accept liability for any issues reported.

We reserve the right to modify, suspend or discontinue, temporarily or permanently, the site or any part of it without notice at any time. You agree that we shall not be liable to you or any third party for any such modification, suspension or discontinuance of the site.

### **Warranties**

Although we have taken reasonable care to ensure the material provided within the website is accurate, the information provided is without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we, other members of our group of companies and third parties connected to us hereby expressly exclude:

- All condition, warranties and other terms which may otherwise be implied by statute, common law or the law of equity.
- Any liability for any indirect or consequential loss or damage incurred by any user in connection with our website or in connection with the use, inability to use, or results of the use of the website, any links linked to it and material posted on it, including loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data, loss of goodwill, wasted management or office time whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

This will not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law. Although we have taken all reasonable care to ensure to ensure that the information provided on this site is accurate, we give no warranties of any kind about its accuracy, timeliness or completeness.

Opinions and any other content contents of the site are provided for personal use and informational purposes only and are subject to change without notice.

### **Indemnity**

You will agree to reimburse us in full if we suffer any loss or damage or incur costs relating to misuse of the site.

### **Security**

Emails are not secured unless the data being sent is encrypted. We cannot accept any responsibility for unauthorised access by a third party or the corruption of the data sent to or from us.

### **Intellectual Property, Copyright and Trademarks**

The Energy Saving Bills, logo and any other brands detailed within the site are the trademarks or service marks of us and our licensors.

You may print off copies of product information for personal use only. You may not copy, use or print any materials for commercial, illegal or immoral use.

All information and content within the website is owned or licensed by Energy Saving Bills and any names and logos are reproduced with the permission of the third party involved.

### **Personal Data**

Our privacy policy will detail how we will utilise your personal information and what we will and specifically will not use it for.

You will agree to what we can hold and process, by computer or otherwise any information we gather about you because of this agreement and any other that you make with us.

Where necessary and for any of the above purposes, as well to prevent fraud we may release your personal information to our own regulator. Other members of the group and to law enforcement agencies or to anyone we transfer our rights and duties to under this agreement. We may also release your information to others who carry out certain aspects of the administration of this agreement for us.

### **Governing Law**

English Law governs these conditions and you agree that the English Court will have exclusive jurisdiction to determine any matter or dispute arising out of this site and these conditions.

This site is directed at UK based individuals and access to the site outside of the UK is not permitted.